



Shelby County Metro Area Community Support Resources

The Division of Community Services of the Shelby County Government is working hard to continue providing support and hope to residents in need during the COVID-19 pandemic. We are open but are accessible by phone, email, mail, and online options to reduce the spread of the Coronavirus. Please see below for ways to reach us. Be safe.

Quick Facts

How can you locate services during COVID 19?

If you are looking for help, or want to provide someone with help, just dial 2-1-1 to reach the community information and referral resources of LINC, the Library Information Center at the Memphis Public Library. LINC, in conjunction with United Way of the Mid-South, is the local source for community resources. LINC maintains a large, comprehensive database of human services organizations, government agencies and volunteer groups, which can now be accessed by dialing 2-1-1. The most frequent requests for help are **utilities, food, protective services, legal assistance, child care, social support, housing, and mental health**. Services are accessible to the hearing-impaired by calling TTY 415-2701. Toll free access is also available at (855) 354-4211.

Resource	Description	Available Resources
COVID-19 Emergency Relief Fund - Click Here	For questions, go here or, residents can email the Division of Community Services at Covid19relief@shelbycountytn.gov or call the COVID-19 Relief line at (901) 222-0050.	<ul style="list-style-type: none"> ● Rent /Mortgage ● Utility Assistance ● Emergency Food ● Prescription Assistance
Community Services Agency Services	Apply by email or mail. Email utility applications to LIHEAP@shelbycountytn.gov For rent assistance, email applications to csbg@shelbycountytn.gov	<ul style="list-style-type: none"> ● For Help with your bills. ● Utility Assistance ● Rent/Mortgage Assistance ● Prescription Medicine Assistance
MIFA	MIFA's mission is to support vulnerable seniors and families in crisis through high-impact programs.	<ul style="list-style-type: none"> ● Meals on wheels ● Emergency Services & Emergency Housing: Walk-ins for emergency assistance are suspended; applications for financial assistance and emergency housing are accepted online only; food vouchers are suspended. ● Homeless Hotline for Families
Mid South Food Bank	Meals for low-income and vulnerable people provided by Mid-South Food Bank. Find mobile pantries and partner food pantries by calling 901-527-0841	<ul style="list-style-type: none"> ● Children ● Diaper Bank ● Families ● Seniors
Aging Commission of the Mid South	We offer programs that make a difference in the lives of all older adults and adults living with disabilities. From the older person who can remain at home if they receive the right services to those who are healthy and can benefit from the activities and socialization provided by our community-based programs, such as senior centers, we're here to help.	<ul style="list-style-type: none"> ● Meals ● Public Guardianship ● SHIP and SNAP ● Family Caregiver Services.



<u>Memphis Crisis Center</u>	Anytime you call the Memphis Crisis Center—day or night—it’s safe, confidential and free. Just you and a trained volunteer, someone to listen without judging, helping find a better solution and to remind you that it will be OK. The Memphis Crisis Center is your 24-hour lifeline, the first place to turn when everything seems out of control. 901-274-7477	Just you and a trained volunteer, someone to listen without judging, helping find a better solution and to remind you that it will be OK.
<u>COVID-19 Unemployment for Employees</u>	With more Tennesseans needing to file for unemployment assistance, we demonstrate how easy it is for claimants to use the Jobs4TN phone app to certify weekly.	<ul style="list-style-type: none">● Unemployment support (video)
<u>School Meal Finder</u>	Select your state and/or provide your address below to find meal sites while schools are closed. These data are changing rapidly, and we are doing our best to keep abreast of changes. Please check with the meal site to confirm hours and availability. Data were last refreshed: 4/28/2020 4:00 PM PST	<ul style="list-style-type: none">● Lunches provided for students